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| NUOVI GIOIELLI SRL | **REPORT SA8000/ RJC** |

Your Excellencies,

the system of social responsibility implemented by NUOVI GIOIELLI SRL provides the possibility, by all stakeholders , to report problems or give suggestions for improvement in relation to the ethical system implemented . In particular, for any problem you can contact or communicate the problem in the following way:

* **VIA ALESSANDRO VOLTA 1 , 36065 MUSSOLENTE (VI)**

**Complaint handling / reporting / improvement point:**   
The report is read at first glance by a member of the RJC team, to identify possible solutions. A resolution / corrective action adopted is the task of the RJC team summarize the actions taken within the Social Budget , a document that is issued once a year and is made public or sent to interested parties.   
Therefore, in evidence of the correct functioning of the ethical system, all the activities carried out in the face of reports / suggestions / suggestions for improvement that may derive from the interested parties (internal and external) are summarized within the Social Budget .